

CONDITIONS OF ENROLMENT

Fees

- Fees for all scheduled lessons are paid either per year or per term. Credits and refunds are not available for missed lessons. The only application for a refund of fees which will be considered, will be that arising from medical or exceptional circumstances.
- Scholarships are available. Tuition fees are due prior to the term's commencement, with awarded scholarships being paid prior to the end of term.
- Textbooks and music are not included in the program fee and must be purchased separately. Please note, copying these materials is prohibited and violates copyright laws.
- Subject to availability, Discovery Program students have access to a complimentary beginnergrade loan instrument.

Enrolment Cancellation

- Please note that refunds can be granted in extenuating circumstances, but not without necessary notice.
- Full fees will be refunded, except for an administration fee of \$100, to students who withdraw prior to commencing a programme.

General

- For the safety of all children, children under 12 must be accompanied by a parent or guardian at all times outside the lesson.
- All in person lessons are held at the Elder Conservatorium of Music buildings on the University of Adelaide's campus on North Terrace.
- Zoom lesson will be conducted via an official University of Adelaide zoom account.
- All students enrolled in Academy, Discovery, Chamber and Young Strings Programs will be allocated a teacher for their instrumental / vocal study by the Open Music Academy.
- All our teachers hold a current Working with Children Check.
- Students and their families are expected to treat all staff with respect and courtesy. Verbal abuse of any kind will not be tolerated.
- If you are unwell, please do not attend lessons in person. Our teachers may have to decline teaching a student who shows visible signs of illness

General - continued

• If you experience minor illness symptoms, please contact your teacher directly to inquire about the possibility of a substitute Zoom lesson. Alternatively, if the student is well enough to participate but may feel low on energy, inform the teacher so that they can explore other areas to focus on during the lesson.

Lesson Attendance

- Individual lesson times will be scheduled between the teacher and the student. Once lesson
 times have been agreed upon by both parties, the student is responsible for their own punctual
 attendance at the scheduled lessons. If the Student cannot attend a lesson, they must notify
 the Teacher at least 48 hours in advance. Should the teacher have to cancel a lesson, they will
 aim to find alternative arrangements within a suitable timeframe. Please notify your teacher of
 any known absences at the start of term.
- Every OMA student must take part in the programme provided, and the programme shall be a priority for each student.

Every Student is required to:

- Demonstrate commitment to all OMA activities and events they are involved in. Students are
 expected to support and attend the OMA lessons, masterclasses, performance classes,
 workshops and concerts, whether or not they are performing. Absences or exceptions must be
 discussed and approved by the individual teacher under the guidance of OMA management.
- Respect all OMA staff.